

April 22th , 2025

Dear Friends and Business Partners

In addition to sending you our warmest greetings and thanking you for your business efforts, as you know, to continue guaranteeing the quality and service of our beautiful hotel, we would like to inform you about the ANNUAL MAINTENANCE we perform in our retail areas and dining areas.

We know how important the satisfaction of our mutual customers is to both of us, so we ask you to take the necessary measures to make our future guests aware of this work.

We are focused on providing a clean and safe environment for all our children; therefore, we have made the necessary arrangements for the activities program to continue to take place in the Family Water Park and other areas where scheduled activities will be offered so that children can continue enjoying the contests, movies, and craft classes we regularly offer.

RESTAURANT AND BAR MAINTENANCE

The maintenance program includes work on furniture, bathrooms, air conditioning and kitchens, and general painting.

Note: It's important to mention that the slides area is undergoing partial work, not a complete closure. Work is being done on one of our two slide units, and once completed, work will begin on the other unit. This area is never out of service; the work season for this area will only be from **May 1st to May 30th of this year**.

All other areas and consumption centers remain as follow:

Begin	End	Área
September 01st	September 13th	La Palapa Restaurant
September 17th	September 30th	Kids and Baby Paradise
October 1st	October 11th	La Piazza Restaurant
October 13th	October 18th	Restaurant Waynes Boots
October 20th	October 25th	Sans soucis Restaurant
October 27th	November 1st	Fishermans Restaurant
November 3rd	November 8th	Los Gallos Restaurant
November 10th	November 15th	Trafalgar Bar
November 17th	November 19th	Fujiyama Snak
November 20th	November 29th	Collage y Jetix

We greatly appreciate your continued support and understanding in enabling us to carry out this important work, which will undoubtedly be of great benefit to our mutual clients.

Crown Paradise Club Cancún.